

# **Riteline Roofing Limited**

## **Frequently Asked Questions**

Do you require access to the inside of the house at all?

We don't require access to the house – we do however require access to power. This is normally done by an extension lead left out the window.

Can you do a re-roof in the winter?

Whether it is Summer or Winter Riteline Roofing will be able to put your new roof on. In winter it may mean waiting a little longer so we can find some preferable weather as we won't take your roof off if it is raining. We will only remove as much of the old roofing material that we will be able to replace that same day.

How long does the average re-roof take?

A re-roof usually takes between 3 and 7 days depending on the size of the roof and the complexity of the roof structure. We can let you know how long we expect it to take when you book your job with us.

How much notice do I need to give you before you will come and put on my new roof?

We normally work about a month in advance. When you book your job with us we will be able to give you an estimated time of install. The more notice you can give us the better as we are influenced by the weather but we will keep in touch with you and let you know if things change or the weather has delayed us in any way.

What's the best kind of longrun roof?

Different home designs, pitch of roof and the location of your home often determine the type of roofing and the coating required for the warranty to be validated. For the best advice talk to one our sales staff today.

Can you fix any rotten timber in our roof if you find some when you take off our old roof?

Yes. We can and do change out rotten timber at the time of reroofing. If the roof has noticeable sag this is also the time for this to be fixed, we would recommend liaising with your own builder or we can refer someone to you.

Can you put insulation in the roof cavity at the same time as installing our new roof?

Yes, we do this on a regular basis. It's the perfect time to install the batts while the roof is off.

Is it government subsidized?

No - You have to use an authorised installer to get the government subsidy.

Can you clean out our gutters?

This is done at the time of re-roofing at no extra charge